

**CapsSPOT Client Feedback Form**

**Company’s Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_

**Concerned Person:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ **Login ID:** \_\_\_\_\_\_\_\_\_\_

Are you aware how to check that you are connected to CapsSPOT? Yes No

Are you aware how to logoff and logout properly? Yes No

Are you aware how to change your password? Yes No

Are you aware how to restrict auto login? Yes No

Are you aware how to launch and view market watch? Yes No

Are you aware how to buy/sell any particular commodity at market rate? Yes No

Are you aware how to place a buy/sell order for any particular commodity? Yes No

Are you aware how to check your current net position “At a Glance”? Yes No

Are you aware how to change or cancel a buy/sell order at any point of time? Yes No

Are you aware how to check if your trade is executed or not? Yes No

Are you aware how to view your margin table and know your limit? Yes No

Are you aware that you can place order and buy/sell through our call center? Yes No

Are you aware how to view the tick chart/graph of a particular commodity? Yes No

Are you aware that a tax invoice is required for any transaction buy/sell? Yes No

Are you satisfied with the briefing given out by our executive? Yes No

If No: What needs to be improvised? /what do you think was lacking: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**On the whole how did you like “CapsSPOT”? Excellent Good Average Poor**

**(Circle as appropriate)**

Please mention suggestions/comments if any: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**For Office Use:**

Noted & Posted by: Action Taken (If Any):